

Return form

ordernumber	
name	
surname	
e-Mail address	

Return address
Salty Smile Vertriebs UG
Am Domhof 30
33378 Rheda-Wiedenbrück
Germany

What are you sending back?

Article number	Article name	colour	size	amount	Reason *

- Please indicate the type of damage
- | | |
|--|--------------------------|
| *01 too big / too wide | 03 Product not liked |
| 02 too small / too tight | 04 ordered for selection |
| 05 Material / colour different from picture | 06 Wrong delivery |
| 07 Does not match description | 08 Delivered too late |
| 10 Item damaged / defective (e.g. stains, scratches, holes etc.) | |

If the item was damaged in transit, please contact our customer service immediately.

How do you get your money back?


Once the item has been returned to us, we will refund your money using the payment method you used to pay for your order.

For quick processing, please enclose this form with your order and send it with sufficient postage to the address above.

Please keep the receipt of the return, we will try to process your return within 5 working days.

Do you have any questions about returns?

You can find all the details on our website in our customer centre under returns.

	The use of this form does not limit your revocation in any way.	Customer Service aloha@hang-loose-surfshop.com
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